

Fall 2021 Volume 18, Issue 2

NATURAL GAS TODAY



MIDDLE TENNESSEE
NATURAL GAS
UTILITY DISTRICT

Your Local *Natural Gas* Provider

www.mtng.com

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KEEP YOUR HOME OR BUSINESS SAFE

Preparing Natural Gas HVAC Heating System for Winter

We recommend an annual inspection by a professional heating appliance service provider to ensure safe, efficient operation of your natural gas heating system.

A professional inspection should include:

- Install clean filters.
- Check oil fan motor and drive belts.
- Clean rust and dirt from burners.
- Inspect and ensure all vents are properly connected.
- Inspect and ensure all air intakes or outlets are open and unobstructed.
- Ensure carbon monoxide detectors are in good working order.

Natural gas will keep you warm and comfortable during cool weather. The cold weather season is the busy time of year for MTNG. The District provides an annual safety “light-up” for our customers with non-HVAC heating equipment. Please contact your local office early to take advantage of this service.

Fall and Winter are Great for Landscaping Projects

Please plan ahead so you can DIG SAFELY.

1. Call 811 or submit an e-ticket at TN811.com
2. Wait for the site to be marked.
Please give us 3 working days to locate natural gas pipelines.
3. Respect the markings.
4. Dig with care.

For additional information,
call your local MTNG office
or visit

www.mtng.com





NATURAL GAS Safety Reminders

Middle Tennessee Natural Gas Utility District focuses on safety in all aspects of our mission to provide safe, reliable, and competitive natural gas service.

- Our field personnel are continually trained to use the best, safest methods to prevent, detect and stop natural gas pipeline leaks.
- Our district goals are to exceed federal guidelines for frequency in monitoring and maintenance of our equipment.
- We are closely connected with fire departments, emergency responders, and public officials. In the event of an emergency, we work together to protect the public and environment.

NATURAL GAS PIPING

MTNG owns, operates, and maintains natural gas pipelines and equipment, including meters. The customer owns and maintains gas piping from the meter and throughout the building. Although we are available to assist you with fuel line needs, commercial plumbers or heating contractors may be contacted when gas fuel lines need attention.

LEAKS - RECOGNIZE, REACT, RESPOND

Natural gas incidents are uncommon. Natural gas is lighter than air, gas leaking outside usually vents into the atmosphere and dissipates rapidly. Uncontrolled leaking natural gas can pose potential hazards when:

1. it mixes with air and at certain fuel-to-air ratio, it is flammable.
2. it migrates into voids underground and openings, such as sewer lines.
3. it accumulates in an area and a spark or other source of ignition occurs.

Recognize the Signs Using Your Senses:

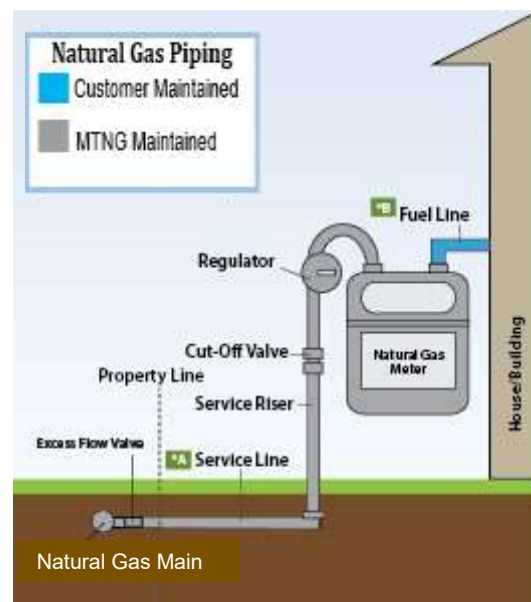
- **A smell** like rotten eggs or sulfur. This distinct odor is added to natural gas.
- **A hissing sound** near a natural gas pipeline, appliance or meter.
- **Look for** blowing dirt, bubbling sewer water, dry spots in moist areas, dead vegetation or exposed pipe.

React Immediately:

- **INSIDE** If the odor is faint inside your home or business, investigate immediately. If the source of the odor cannot be located or corrected, call MTNG immediately.
- If a strong or persistent odor of gas is present in your home or business, or if you hear a hissing sound of escaping gas, follow the [LEAK REACT STEPS](#).
- **OUTSIDE** IF YOU SMELL OR DETECT NATURAL GAS OUTSIDE, CALL YOUR MTNG OFFICE IMMEDIATELY.

Response from MTNG:

Middle Tennessee Natural Gas will come to your home or business and conduct a leak inspection at no charge to you.



Smell Gas? Act Fast!

If you smell natural gas,

- ⇒ **Leave the area immediately.**
- ⇒ **From a safe distance, call your local MTNG office or 911.**

LEAK REACT STEPS

1. Get everyone out of the building immediately.
2. **DO NOT** operate any electrical switches, appliance controls, or pull any plugs from outlets.
3. **DO NOT** use the telephone in the building.
4. Leave the door open.
5. Use a neighbor's phone or your cell phone outside of the building to call MTNG.
6. **DO NOT** smoke.
7. (Optional) If surroundings are safe, close the cut-off valve near the gas meter. Do not turn back on.
8. Wait for MTNG to arrive & inspect.

EMERGENCY CONTACT:

Crossville Office	931 484 2067
Dayton Office	423 775 2422
Gordonsville Office	615 683 1020
McMinnville Office	931 473 8494
Smithville Office	615 597 4388
Sparta Office	931 836 2825
Woodbury Office	615 563 1010